
	1995 NINJA ZX-7 (ZX750-L3/L)		MC 95-06
Kawasaki	DRIVE CHAIN FAILURE		May 25, 1995

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RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

Units are eligible for this repair only if they are within the listed VIN range and have chains with eligible lot numbers.

NOTE:

- o Some eligible units are being repaired by Kawasaki before release to dealers. These units can be identified by the repair verification punch mark on the swingarm.

Eligible Units

Model	VIN Range
ZX750-L3/L	JKAZXDL17SA030398 THRU 034339

Eligible Chain Lot Numbers

ZX750-L3/L		
4EB	4GA	4HB
4FA	4GB	4KA
4FB	4HA	4KB

NOTE:

- o The chain lot number is located only on one side plate.

Subject

The drive chains on some eligible units may have been improperly heat-treated during manufacture. Exposure to corrosive environmental conditions could cause the chain side plates to crack and ultimately fail, possibly resulting in a loss of control of the motorcycle.

Kawasaki Action

Initiate Recall Campaign:

Kawasaki has initiated a recall campaign to repair as needed all eligible units. The repair consists of replacing the drive chain.

Notify Registered Owners:

Kawasaki is sending a recall letter to all registered owners of eligible units. A copy of the letter is printed on the last page of this bulletin.

Warranty Information

This is a safety recall campaign. Inspection and repair are authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field

and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the warranty claim. Defective chains must be returned to Kawasaki.

Use this information for Inspection and Repair:

WARRANTY INFORMATION				
Trouble Code	Qty	Causal Part Number	Description	Claim Type: 3
32	01	92057-1326	Drive Chain	Job Code: 22051
Other Parts				Time: 1.5 hr.
	01	92200-1085	Washer	Failure Date: Same as Repair Date
	01	550D2015	Cotter Pin	
	01	550D4040	Cotter Pin	

Use this information for Inspection Only:

WARRANTY INFORMATION				
Trouble Code	Qty	Causal Part Number	Description	Claim Type: 3
32	00	92057-1326	Drive Chain	Job Code: 22050
				Time: 0.2 hr.
				Failure Date: Same as Repair Date

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Dealer Action

Inspect/Repair Eligible Units:

Inspect/repair all eligible units, including sold units in the field and unsold units in your inventory. Refer to the Inspection and Repair Procedure sections of this bulletin for details.

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on inspections and repairs performed on eligible units. Dealers **MUST** submit a **Warranty Claim** for each repair. Refer to the **Warranty Information** section of this bulletin for details.

NOTE:

If you fail to submit a *Warranty Claim* for a new unit that is subsequently sold and registered, the new owner will receive the recall letter requesting the return of the vehicle to you for repair.

Submit Warranty Registration Cards:

Send completed Warranty Registration Cards to Kawasaki immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and address. Kawasaki uses the information on the Warranty Registration Card for customer notification.

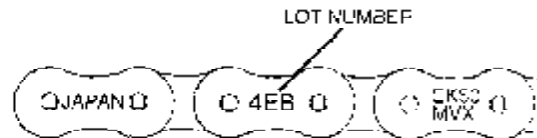
Also, if you know that the customer has moved, please notify the Warranty Registration Department of the customer's new address.

To Check for Eligible Chain Lot Numbers:

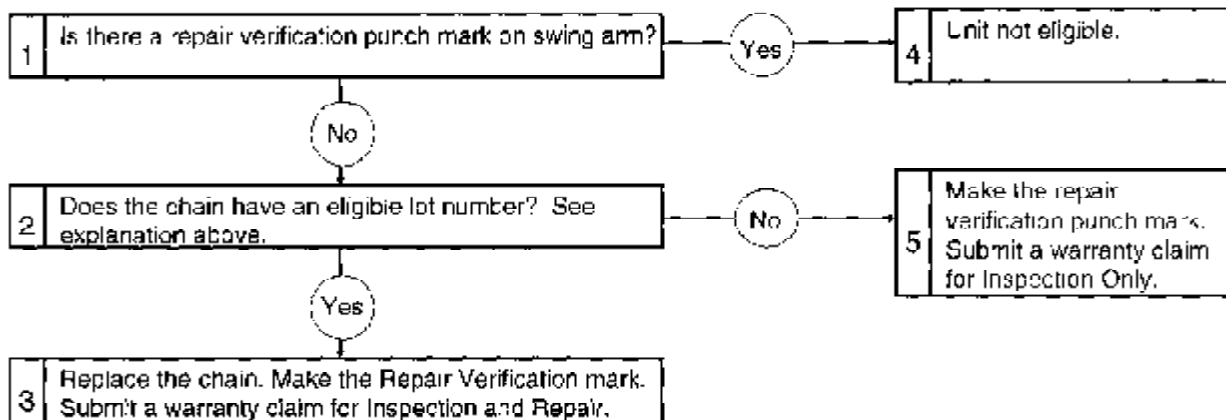
- Support the motorcycle on a suitable stand with the rear wheel off the ground. Special tool jack (P/N 57001-1238) works well.
- Clean each chain outer side plate on both sides until you find the unique "master" link plate. It may be on either side of the chain. It is a slightly lighter color than the rest of the chain.
- Compare the lot number on the "master" link with the list below.
- ★ If the chain's lot number is on the list, replace the chain (see box 3 below).
- ★ If the lot number is not on the list, go to box 5 below.

Eligible Chain Lot Numbers

ZX750-L3/L		
4EB	4GA	4HB
4FA	4GB	4KA
4FE	4HA	4KB



Inspection Procedure



Repair Procedure

The following procedures will be found in the base **Service Manual (S/M, part number 99924-1139-02)**, and in the **Service Manual Supplement (S/M/S, part number 99924-1155-51)**.

Removal

- Remove both lower fairings. See the S/M, page 14-7.
- Remove the engine sprocket. See the S/M/S, page 10-4.
- Remove the muffler body. See the S/M, page 4-30.
- Remove the rear wheel. See the S/M, page 9-6.
- Remove the swing arm. See the S/M/S, page 12-9.
- Remove the drive chain. See the S/M, page 10-6.
- Return the old drive chain to Kawasaki.

Installation

- Install the new chain. Installation is the reverse of removal.

⚠ WARNING

Failure to follow these precautions could result in an unsafe riding condition:

- Be sure to install the new cotter pins on the rear axle and rear brake torque link bolt.
- Be sure to replace the engine sprocket lock washer with a new one and bend up the edges to lock the sprocket nut in place.
- Be sure to use the torque specifications in the service manuals.

Parts Information

The drive chain part number does not change. All spare parts chains in Kawasaki Parts Distribution Centers are OK.

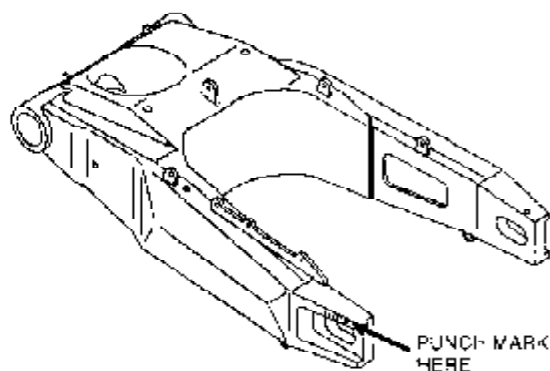
Parts Information

Description	P/N
Drive Chain	92957-1326
Engine Sprocket Nut Lock Washer	92200-1065
Rear Axle Cotter Pin	553D4040
Rear Brake Torque Link Bolt Cotter Pin	553D2015

To insure equitable allocation of replacement chains, Kawasaki will automatically, over the first two weeks in June, send you the chains to repair 50% of the eligible units purchased by your dealership. After that, order replacement chains as needed. Your parts account will be charged for these chains. Order other parts for this repair as needed.

Repair Verification

- Use a small center punch to make a small round punch mark just to the right of the chain alignment marks on the left side of the swing arm.



NOTE:

- o Repair verification is an essential part of the repair procedure.
- o One purpose for the repair verification mark is to ensure that those products not yet repaired can be identified and repaired. Not only does this increase customer satisfaction but it also maximizes the success of this recall. Another purpose for the repair verification mark is to prevent the wasted time and effort of duplicate repairs.

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**1995 NINJA ZX-7
WARNING AND RECALL NOTICE**

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

Kawasaki Motors Corp., U.S.A. has determined that a defect which relates to motor vehicle safety exists in 1995 model NINJA ZX-7 (ZX750-L3/L) motorcycles. The drive chains on some eligible units may have been improperly heat-treated during manufacture. Exposure to corrosive environmental conditions could cause the chain side plates to crack and ultimately fail, possibly resulting in a loss of control of the motorcycle. Our records show that you have purchased one of these units.

Your authorized Kawasaki motorcycle dealer will correct this problem for you at no charge. The correction will consist of inspecting the drive chain and replacing it if needed. Replacement chain availability will build from late May through late June 1995. Please call your Kawasaki motorcycle dealer to schedule an appointment. Take this letter with you at the time of your appointment. The inspection will take about 30 minutes. The repair, if needed, will take about two hours.

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the toll free Auto Safety Hotline at (800) 424-9393 (Washington, D.C. residents may call 366-0123) if you believe that:

- a. Kawasaki Motors Corp., U.S.A. has failed to, or is unable to, remedy this defect without charge.
- b. Kawasaki Motors Corp., U.S.A. has failed to, or is unable to, remedy this defect within a reasonable time, but not longer than 60 days after your first attempt to obtain remedy.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.